

PRC BEST PRACTICES

Safety

Our community of clients is committed to sharing leading improvement practices. PRC Best Practices was created and is always evolving based on the ideas, recommendations, and resources submitted by clients. If you have an idea at work, please share it with us at info@prccustomresearch.com.

SURVEY QUESTION

Overall Level of Safety: Overall, how would you rate the level of Safety you felt?

Response Options are:

Excellent Very Good Good Fair Poor

IDEAS:

- Use a yellow smiley face to represent a fall patient. A smiley face on a patient's whiteboard politely communicates that the care team is concerned for the patient's safety and the team will be taking special care to prevent the patient from falling.
- Ask patients for two patient identifiers. Validate with patients that staff is using two patient identifiers for their safety.
- During leader rounds, leaders should perform visual safety checks of the rooms to make sure items are within reach, bed alarms are appropriately set, and the environment is free of clutter.
- Staff hourly rounding is an important aspect to patient safety and to the patient's perception of safety. The nurse leader validates on each round that the patient perceives that staff is in their room often and that key points of comfort, pain, and bathroom help are addressed with each visit.
- Place caddies at the patient's bedside to gather the remote, telephone, and call button to eliminate the need for the patient to get out of bed to retrieve the items thus reducing fall risks.

TO TRACK YOUR PATIENT PERCEPTION SCORES ON THIS QUESTION:

Visit www.prceasyview.com for data updates.

PRC's "EasyView to You" feature can email your desired reporting view of the scores to you on a schedule of your preference.

For assistance contact PRC's PRCEasyView® Support Team at 1-800-547-9584.

THANK YOU FOR PARTNERING WITH PRC!

